

N3TC to commence testing of Electronic Toll Collection system

The N3 Toll Concession (N3TC), the company responsible for the N3 Toll Route between Heidelberg in Gauteng and Cedara in KwaZulu-Natal, will commence with testing of its Electronic Toll Collection (ETC) system at selected toll plaza lanes from 13 July 2015.

N3TC aims to implement Electronic Toll Collection (ETC) as an additional convenient payment method for vehicles fitted with e-tags. It is envisaged the ETC will be implemented at all plazas along the N3 Toll Route during the latter part of 2015.

While testing is underway, Road Users with e-tags in their vehicles will hear a “beeping” sound when they pass through certain toll plaza lanes along the N3 Toll Route. Road Users should not be concerned when they hear their e-tag beeping as this is part of the testing phase and funds will not be deducted from their e-toll Account.

All tolling operations along the N3 Toll Route will continue to function in the manner to which users are accustomed. N3TC will continue to accept all existing payment methods along the N3 Toll Route, which includes cash, credit and fleet cards for light vehicles (Class 1) and cash or fleet cards for heavy vehicles (Classes 2 – 4). No debit cards, Diners Club, American Express or international bank cards are accepted as payment methods on the N3 Toll Route.

With the roll out of electronic tolling along the Route, N3TC is adding another payment option for those Road Users who wish to make use of this alternative.

Should you have any queries regarding the N3TC Electronic Toll Collection payment option, you may contact N3TC Customer Care on 0800 634 357.