

## New Terms & Conditions

You must choose whether to accept or decline these new terms and conditions

### New terms and conditions

As a result of concerns and recommendations made by the public, we have changed the terms and conditions and prepared a new agreement.

For more information on how the terms and conditions have changed, [click here](#).

If you have questions or need more information, you can log an enquiry through the e-toll website ([click here](#)), at an e-toll customer service centre, or through the e-toll Call Centre on 0800 SANRAL (0800 726 725).

You may choose to accept the new terms and conditions

You now have the choice to accept or decline the new terms and conditions. Accepting the new terms and conditions will create a new agreement between you and Sanral. If you accept the new terms and conditions, the terms and conditions you agreed to, if you have already registered, will no longer apply.

What happens if you do not accept the new terms and conditions

You need to accept the new terms and conditions in order to remain a registered user.

It is important that you read the terms and conditions

It is important that you read the new terms and conditions carefully: the new terms and conditions can be viewed by [clicking here](#). The tariffs and discounts for e-toll transactions on GFIP-toll roads are

available. Click here to view the toll tariffs and discounts. These can also be obtained from the here e-toll customer service centre or by phoning the e-toll Call Centre 0800 SANRAL (0800 726 725).

How to accept the new terms and conditions

You can accept these new terms and conditions in the following ways:

access your e-toll account on our website by clicking here and follow our instructions;

phone the e-toll Call Centre on 0800 SANRAL (0800 726 725) and select Option 2; or

visit one of our conveniently located e-toll customer service centres and speak to a customer service agent. The locations of the e-toll customer service centres can also be found on our website